

Special points of interest:

- New Website.
- December Festivities in St Johann.
- CARE conference report.
- Deposit your weeks online.

## Website Renovation

You spoke and we listened. We have incorporated many ideas from our members and staff and are pleased to unveil several improvements to our website at [www.resortintervals.com](http://www.resortintervals.com). The website is much more user-friendly, easier to follow and access the information you need.

For the details on how your maintenance fee dollars are being spent, simply click on "2006 Budget Information" right on our homepage.

You'll get the complete budget breakdown for the 2006 fiscal year. Other useful tools include our "Web Bank" to roll over your week if you are not going to travel in a given year, thorough instructions on how to best use

the travel program, directions on how to get to the resort, and even current temperatures in Salzburg.

You will find special "Members Only" travel packages for you and your family to enjoy. And greater assistance in acquiring rates on auto rental, airfare and hotels is available to you through our Interactive Booking Wizard.

Future website additions will include a section for members to login and do many functions such as updating their contact information and checking payment status.



<http://www.resortintervals.com>

## December Festivities in St. Johann

'Tis the season to be . . . thinking about traveling in December 2007! If you are the type that loves the idea of an Austrian Christmas wonderland but find yourself needing to be at home during the holidays, consider planning a trip right before the holidays. Early December is a beautiful, magical time to spend in St. Johann im Pongau and enjoy old-time traditional celebrations and some great holiday shopping.



One of the fascinating annual celebrations in St. Johann is "Krampus". Have you ever wondered where the idea of Santa Claus came from? Actually many of our current traditions stems from Austrian history. Do you remember you parents telling you how Santa knows when you been bad or good? You may have also heard stories told that if you were not good there would be lump of coal in your stocking. (You better be good for goodness sake!) Once upon a time there was very kind man whose name was Saint Nicholas. He wore a red robe and a hat like that of a bishop. He was known throughout Europe as a compassionate, generous man who brought presents to the special children. After he died, it is said that God returned him to Earth where he would deliver presents to children. In Saint Nicholas' travels he is often seen with a devilish looking companion known as Krampus.

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### December Festivities in St. Johann—Continued

Krampus is fested every year with a giant parade, and St. Johann holds the regions largest. It is a massive event where folks dress in costume like Krampus and celebrate with song and dance. For more info on the origin of Krampus, visit:

<http://en.wikipedia.org/wiki/Krampus>, and for pictures of the festivities you can visit our website at [www.resortintervals.com](http://www.resortintervals.com) and follow the links to Krampus.

Austrian Christkindl Markts open before St. Nicholas Day in early December, and are known worldwide as the place to get the best, most exquisite Christmas ornaments. In addition to tree decorations, you will find delightful St. Nicholas delicacies such as

chocolate, marzipan, decorated cookies, and even bread shaped like old St. Nick. There are also a variety of gifts, souvenirs, glass balls and tinsel for you to shop for, all while inhaling the taste and aroma of freshly baked gingerbread and roasted apples.

You can be in Austria next year at this magnificent time. Phone Member Services and start planning now.



### C.A.R.E. Conference Report:

CARE stands for the Cooperative Association of Resort Exchangers, and as one of the founding members we try to visit resorts and report back to our members on our experiences. It's a rough job . . . . We just returned from inspecting Sunterra's Villas de Santa Fe, a beautiful resort in New Mexico. This is an ideal location for outdoor lovers, with activities including horseback



riding, rafting down the Rio Grande and skiing in Taos. There are also many activities for lovers of art and early American history. Staying active in CARE is an important way that we help you to fulfill your vacation requests, by networking with other resort developers in high demand areas.

### Depositing Your Weeks Online

In response to members who notified us of difficulties depositing their weeks online, we would like to provide some guidance in this area.

Some members have gone to Interval International's (I.I.) website to make their deposits, and subsequently received postcards canceling their deposits. The problem arises if you try to deposit online or by phone with I.I. without knowing what week is going to be assigned from your home resort. Members having difficulties have been offering a random week for deposit, believing that they have the rights to any week they want. This causes I.I. to request verification of the weeks with the developer. When we at A.R.I. H.N see weeks that are not put in by us, we cancel the deposits. That's when the member receives a postcard that their deposit was canceled and the process has to start all over again. To avoid this issues, before you deposit a week with I.I. the inventory that is assigned as your week for that year must be verified with A.R.I.H.N. So for a successful deposit process, start by contacting our Member Services.

We have also heard from a few folks who have had trouble accessing our website, but this should not be an issue any longer with our revamped site. If you are still having technical difficulties, make sure the website is in your system's "trusted zone" or contact us for assistance.

Tele-bank: (877) 256-4922  
In Illinois call (708) 539-2250  
Phone: (877) 256-4922  
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