

St. Johann Alpenland Resort Corp
Two Transam Plaza Suite 300
Oakbrook Terrace Illinois 60181
(866) 625-6548

December 4, 2009

Dear St. Johann Member:

I would like to wish you all Happy Holidays and thank you for allowing us to serve you in the year ahead. We appreciate having you as our member and you are the reason we have such a great home resort. You are the reason we continue to maintain the highest ratings from Interval International. As your Managing Agent, we are here to make sure that the program you purchased for your family works for you and will be around for years to come.

We are pleased to tell you that we have added a few new programs that add value and protect your interests as a vacation owner. Now, for the first time ever, you have access to beautiful condominiums located downtown in the heart of Chicago. Take a few nights in the big city, or even a whole week. Or, maybe you have family that would like to stay downtown while they are here visiting.

We also now offer one of the most comprehensive travel insurance programs on the market. Rest easy knowing if for any reason you cannot go on your planned vacation, you may be compensated. It can even reimburse you for any maintenance fees that you have paid. Contact us for the details.

We are always looking for ways to improve how we manage your billing. Consequently this year St. Johann Alpenland Resort members' maintenance fees will be billed monthly instead of quarterly. The maintenance fees that are collected maintain your home resort and all of the services that are associated with your membership; from the down pillows and comforters in your room, to the staff that assists you with your exchange services. For your convenience, you will find the annual budget that will help you understand exactly how your maintenance fees are being used on our website www.resortintervals.com. We also offer the option to have your fees paid automatically with our "Surepay" program. To enroll, simply complete the form on the back of this letter and return it to us.

You can help reduce operating costs by assisting us in communicating with you electronically. E-mail us at memberservices@resortintervals.com. Or, visit us online at www.resortintervals.com. Every bit helps and it keeps us all a little "greener".

Once again thank you and we look forward to getting you off on your next vacation!



Alain Carr
Director Members' Services

St. Johann Alpenland Resort Corp
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SURE PAY AUTHORIZATION

NAME _____

ACCOUNT # _____

Phone # _____ EMAIL ADDRESS _____

If you wish to take advantage of our automated **SURE PAY** and pay your Maintenance Fees by credit card or debit card, please complete Section A. If you wish to pay by automatic debit to your checking account, complete Section B.

Section A Credit Card or Debit Card Authorization

Circle Card to be used

VISA

MASTERCARD

DISCOVER CARD

AMERICAN EXPRESS

Account Number _____ Expiration Date _____

Section B Checking Account Authorization

Bank Name _____

Branch Location City & State _____

Bank Routing Number (9Digits) _ _ _ _ _

Checking Account Number _____

(Please attach a copy of a voided check)

Authorization Signature _____

Please return this form to:
Sonnenschein Financial Services, Inc
Two TransAm Plaza Dr Suite 300
Oakbrook Terrace, IL 60181
630-396-2790 (Fax) 630-396-2810